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 DebugDiag Analysis Report

 Dumps: 0/0
 Rules: 0/0

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Analysis Summary

 Error

Description

In php.exe_220107_224305-1.dmp the assembly instruction at **php_opcache!accel_new_interned_string+66** in **C:\Program Files\php\ext\php_opcache.dll** from **The PHP Group** has caused an **access violation exception (0xC0000005)** when trying to **read from** memory location **0xa0000148** on thread **0**

Analysis Details

Recommendation

Please follow up with the vendor **The PHP Group** for **C:\Program Files\php\ext\php_opcache.dll**

CrashHangAnalysis

Report for php.exe_220107_224305-1.dmp

Type of Analysis Performed	Combined Crash/Hang Analysis
Machine Name	EC2AMAZ-912E7GF
Operating System	Windows Server - 17763
Number Of Processors	4
Process ID	8012
Process Image	C:\Program Files\php\php.exe
Command Line	php RunDrConsoleCommand.php importapps GetEmailsIntoFilesys --db=prod-india
System Up-Time	00:00:00
Process Up-Time	00:00:04
Processor Type	X64
Process Bitness	64-Bit

Top 5 Threads by CPU time

Thread ID	Total CPU Time	Entry Point for Thread
<u>0</u>	00:00:00.046	php!mainCRTStartup
<u>2</u>	00:00:00.000	ntdll!TppWorkerThread
<u>3</u>	00:00:00.000	ntdll!TppWorkerThread
<u>1</u>	00:00:00.000	ntdll!TppWorkerThread

Note - Times include both user mode and kernel mode for each thread

CLR Information

Thread Report

- [Thread 1](#)
- [2](#)

• 3

3 Threads (75% of all threads) have this same call stack.
Note: Grouping of identical threads can be disabled in the 'Preferences' tab of the Analysis Options

Thread 1 - System ID 3532

Entry point **ntdll!TppWorkerThread**
Create time **1/7/2022 10:43:01 PM**
Time spent in user mode **0 Days 00:00:00.000**
Time spent in kernel mode **0 Days 00:00:00.000**

Thread 2 - System ID 1532

Entry point **ntdll!TppWorkerThread**
Create time **1/7/2022 10:43:01 PM**
Time spent in user mode **0 Days 00:00:00.000**
Time spent in kernel mode **0 Days 00:00:00.000**

Thread 3 - System ID 8992

Entry point **ntdll!TppWorkerThread**
Create time **1/7/2022 10:43:01 PM**
Time spent in user mode **0 Days 00:00:00.000**
Time spent in kernel mode **0 Days 00:00:00.000**

Source
ntdll!NtWaitForWorkViaWorkerFactory+14
ntdll!TppWorkerThread+274
kernel32!BaseThreadInitThunk+14
ntdll!RtlUserThreadStart+21

Thread 0 - System ID 8308

Entry point **php!mainCRTStartup**
Create time **1/7/2022 10:43:01 PM**
Time spent in user mode **0 Days 00:00:00.000**
Time spent in kernel mode **0 Days 00:00:00.046**

ntdll!NtWaitForMultipleObjects+14
KERNELBASE!WaitForMultipleObjectsEx+fe
KERNELBASE!WaitForMultipleObjects+e
kernel32!WerReportFaultInternal+51b
kernel32!WerReportFault+ac
KERNELBASE!UnhandledExceptionFilter+35e
ntdll!RtlUserThreadStart\$filt\$0+aa
ntdll!_C_specific_handler+96
ntdll!RtlpExecuteHandlerForException+f
ntdll!RtlDispatchException+40f
ntdll!KiUserExceptionDispatch+2e
php_opcache!accel_new_interned_string+66 [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 486] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 486
php_opcache!accel_copy_permanent_strings+413 [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 681 + 9] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 681 + 9
php_opcache!accel_use_shm_interned_strings+67 [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 751] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 751
php_opcache!accel_post_startup+50f [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 3131] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\ext\opcache\ZendAccelerator.c @ 3131
php8ts!zend_post_startup+58 [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\Zend\zend.c @ 1030 + 6] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\Zend\zend.c @ 1030 + 6
php8ts!php_module_startup+bad [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\main\main.c @ 2289 + 5] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\main\main.c @ 2289 + 5
php!php_cli_startup+f [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\sapi\cli\php_cli.c @ 406 + b] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\sapi\cli\php_cli.c @ 406 + b
php!main+546 [D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\sapi\cli\php_cli.c @ 1304 + d] D:\a\php-ftw\php-ftw\php\vs16\x64\php-8.0.14\sapi\cli\php_cli.c @ 1304 + d
php!__srt_common_main_seh+10c [d:\a01_work\6\s\src\vctools\src\startup\exe_common.inl @ 288 + 22] d:\a01_work\6\s\src\vctools\src\startup\exe_common.inl @ 288 + 22
kernel32!BaseThreadInitThunk+14
ntdll!RtlUserThreadStart+21

Exception Information

PHP_OPCACHE!ACCEL_NEW_INTERNED_STRING+66In php.exe_220107_224305-1.dmp the assembly instruction at **php_opcache!accel_new_interned_string+66** in C:\Program Files\php\ext\php_opcache.dll from **The PHP Group** has caused an **access violation exception (0xc0000005)** when trying to **read from** memory location **0xa0000148** on thread **0**

Module Information

Image Name:	C:\Program Files\php\ext\php_opcache.dll	Symbol Type:	PDB
Base address:	0x00000003`00905a4d	Time Stamp:	Thu Dec 16 02:43:46 2021
Checksum:	0x00000000`00000000	Comments:	Thanks to Andi Gutmans, Zeev Suraski, Stanislav Malyshev, Dmitry Stogov, Xinchun Hui
COM DLL:	False	Company Name:	The PHP Group
ISAPIExtension:	False	File Description:	Opcache
ISAPIFilter:	False	File Version:	8.0.14
Managed DLL:	False	Internal Name:	OPCACHE extension
VB DLL:	False	Legal Copyright:	Copyright © The PHP Group
Loaded Image Name:	php_opcache.dll	Legal Trademarks:	PHP
Mapped Image Name:	C:\Program Files\php\ext\php_opcache.dll	Original filename:	php_opcache.dll
Module name:	php_opcache	Private Build:	
Single Threaded:	False	Product Name:	PHP
Module Size:	1.83 MBytes	Product Version:	8.0.14
Symbol File Name:	c:\program files\php\debug\php_opcache.pdb	Special Build:	&

Analysis Rule Summary

Rule Name	Status	Details
CrashHangAnalysis - v (2.3.2.11)	Completed	
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